

# ORDER PULLER

1306 N Benson Ave Upland  
info@orderpuller.com  
ORDERPULLER.COM

## Pricing

### Per order services

ORDERS PER MONTH:	1-299	300-599	600-999	1000+
Pick & Pack <i>includes 1<sup>st</sup> item</i>	\$2.25	\$2.15	\$2.05	\$1.90
Pick & Pack - items 2-6	\$0.25	\$0.20	\$0.15	\$0.10
Pick & Pack - items 7+	\$0.10	\$0.10	\$0.10	\$0.08
Gift messages	\$0.15	\$0.10	FREE	FREE
Marketing material	\$0.15	\$0.15	\$0.10	\$0.05
ALL ACCOUNTS:				
Packaging	Based on materials used			
Postage/shipping	Based on shipping method			
Gift messages	FREE			

### Monthly charges

Maintenance/integrations	\$15
Storage per pallet	\$30
Storage small bin	\$1.20
Storage med bin	\$1.80
Storage large bin	\$2.20
Storage x-large bin	\$2.50
Mixed pallet storage	\$30

### Other services

Receiving	FREE
Serial number collection	\$0.25
Lot number collection	\$0.15
Item Barcoding	\$0.15
Kitting/assembly	Based on requirements
Special projects	\$40 per hour
Returns	Same rate as outbound order
Printing	Based on job

### Helpful information

#### PICK & PACK AND POSTAGE:

For each order sent out there are 2 main charges. The first is for Pick & Pack. This is our handling charge, and it is based on the number of items in the order.

The second is for postage. This is what the carriers, like FedEx and the USPS charge to ship your order. The charges are based on how large the package is, how much it weighs, and the destination. We can help by estimating the postage for you once we have the weights and dimensions of your products.

We encourage you to use our discounted postage rates, however you can use your own or a 3rd party's carrier accounts. There is a onetime setup fee of \$25 per account, and a \$0.15 charge per label printed.

#### STORAGE:

Each SKU (product type and variation) needs its own storage space, for accurate order picking. For long-term storage of mixed pallets, you may opt for the Mixed pallet storage rate. This is for items that are not ready for order fulfillment.

We try to consolidate as much as possible, but to estimate your storage use, keep in mind that for your products to be accessible, they take up more space than they do when shipped here, so use a ratio of about 1.5x the volume of the items for estimation

Pallet sizes are 48"x48"x55" or 6.1 cubic feet  
Small bins are 12"x7"x5" or .25 cubic feet  
Medium bins are 23"x15"x10" or 2 cubic feet  
Large bins are 16"x14"x18" or 4.5 cubic feet

#### KITTING, PRINTING, SPECIAL PROJECTS:

Each project is unique, so once we know what each job entails, we'll give you a separate quote for that job or service.

**BILLING INFORMATION:** Accounts are charged monthly for maintenance and storage; and bi-weekly for per-order and other services. A valid credit card must be on file. To pay by check or ACH, etc., speak with your Fulfillment Consultant for terms and conditions. Postage is charged weekly, or upon reaching your Max Postage Spend, initially set at \$350, whichever comes first.